

Kingfisher Squash Club Membership Policy

Kingfisher Squash Club is a private, members-only club dedicated to providing excellent squash facilities and fostering a vibrant squash community in Redditch. This policy outlines the terms and conditions of membership.

1. Membership Categories

We offer the following membership categories:

- **Adult Membership:** For individuals aged 18 and over.
- **Junior Membership:** For individuals under 18 years of age. (Parental/guardian consent required).
- **Senior Membership:** For individuals aged 60 and over.
- **Student Membership:** For individuals aged 18 and over, who are in full-time education. (Proof of full-time education may be required).
- **Family Membership:** Covers all adults and all children under 18 residing at the same address.

2. Membership Application

All prospective members must complete a membership application form. The club reserves the right to accept or reject any application without providing a reason. Upon acceptance, new members will be provided with a welcome pack outlining club rules, booking procedures, and other relevant information.

3. Membership Fees and Payment

- Membership fees are set annually by the club committee.
- Fees are payable monthly on the 1st of every month via standing order.
- Failure to pay membership fees by the due date may result in suspension or termination of membership.
- Membership fees are non-refundable, except in exceptional circumstances at the discretion of the club committee.
- **Temporary Suspension due to Injury:** Members may apply for a temporary suspension of their membership due to injury. Written notice, including supporting documentation (e.g., doctor's note), must be provided to the club committee. The duration and terms of any suspension will be at the discretion of the club committee and may affect payment obligations during the suspension period.

4. Membership Benefits

As a Kingfisher Squash Club member, you will enjoy:

- Access to book squash courts.
- Participation in club leagues, tournaments, and social events.
- Access to coaching services (additional fees may apply).
- Use of club facilities including changing rooms and showers.
- Voting rights at the Annual General Meeting (Adult, Senior, and Student Members only).

5. Code of Conduct

All members are expected to:

- Adhere to the club's rules and regulations, which will be prominently displayed and available upon request.
- Show respect for other members, guests, staff, and club property.
- Wear appropriate non-marking footwear on court.
- Report any damage or safety concerns to club management immediately.
- Ensure fair play and good sportsmanship at all times.
- Junior members must be supervised by an adult member when using club facilities, unless otherwise agreed with club management.
- As all courts are unmanned, members are responsible for ensuring all court lights are turned off, court heaters are turned down to 16 degrees Celsius, and all windows are closed at the end of their session.

Any breach of the Code of Conduct may result in disciplinary action, including but not limited to, suspension or termination of membership.

6. Court Booking and Usage

- Courts can be booked via the online MyCourts booking system.
- Booking slots are 40 minutes long, available between 8:40 AM and 10:00 PM daily.
- Court priority will be given to pre-scheduled coaching sessions, essential cleaning duties, and designated club nights. These events will be reflected in the MyCourts booking system.
- During peak hours (Monday to Friday, 4:00 PM to 8:00 PM), members should not book more than one consecutive court slot.
- Members must cancel bookings they no longer require to free up courts for others.
- The club reserves the right to implement a "no-show" policy or charge for un-cancelled bookings.
- Members are permitted to bring guests for a maximum of six (6) guest visits in total per calendar year. Each instance a guest plays counts towards this total. Guest play is permitted during off-peak hours only. Peak hours are defined as Monday to Friday, 4:00 PM to 8:00 PM. After six total guest visits, any individual who has been a guest must become a member to continue using the club facilities. A guest fee may apply and all guests must adhere to club rules.

7. Termination of Membership

Membership may be terminated by the club committee for:

- Non-payment of fees.
- Breach of the Code of Conduct or club rules.
- Conduct deemed detrimental to the club or its members.

Members wishing to terminate their membership should notify the club in writing. No refunds will be issued for early termination.

8. Changes to Policy

The Kingfisher Squash Club committee reserves the right to amend this membership policy at any time. Members will be notified of any significant changes via email, an update to the club noticeboard, and the club website.

9. Contact Information

For all membership inquiries, please contact us at:

membership@kingfishersquashclub.co.uk